

ISO 9001:2015

Quality Management System



INTRODUCTION TO COMPANY AND SCOPE

Shaftec Automotive Components Ltd, Soho Poolway, Hockley, Birmingham, B18 5JA

Context of the organisation

Shaftec has been remanufacturing motor components for nearly 40 years (SIC code 34.3). The success over the years has enabled us to be the UK's leading remanufacturer of driveshafts, brake calipers and steering products to the automotive aftermarket. Our product range, business strategies and customer service are at the forefront in the market sector, enabling a sustainable business and growth to date. Whilst the business started remanufacturing CV joints, over the years new products have been introduced such as drive shafts, brake calipers, power steering racks and pumps. Shaftec now has in excess of 500 stockists throughout the UK.

Driveshafts:

Shaftec's range of driveshafts now has in excess of 5,300 references and offers the widest range in Europe.

Brake Calipers:

Shaftec added a range remanufactured brake calipers to its product portfolio in 2007. These are a mix of new & remanufactured in house and now the range is in excess of 5500 part numbers.

Steering Racks and Pumps:

Shaftec added a range of remanufactured steering racks and steering pumps to its product portfolio in 2009. These are also remanufactured in house.

Shaftec supplies the majority of leading buying groups and large independent motor factors in the UK.

Design and development activities within the business are internal and are part of the management of business IT structure.

Our quality management system has been designed and developed in line with the requirements of ISO 9001:2015 to deliver the scope outlined below capturing all requirements of the standard.

The context of the organisation has identified the internal and external issues which are relevant to the management system and the organisation. Needs and expectations of interested parties were also taken into consideration and analysed. These factors are rigorously monitored and measured to minimise the risk impact to the organisation and also maximising opportunities that will enhance the organisations success.

The electronic quality management system has been developed with the required documented information detailing our core processes and their interactions.

Certificate Scope

Remanufacture and supply of transmission, braking & steering products with the distribution throughout the United Kingdom, Europe & The Rest Of The World.

A handwritten signature in black ink, appearing to read "R Jones", written over a horizontal line.

Robert Jones
Managing Director

Shaftec Automotive Components Ltd, Soho Poolway, Hockley, Birmingham, B18 5JA